

## GENERAL INSURANCE ADMINISTRATOR

## 21 JOBS YOU DON'T HAVE TO DO

- 1. Policy Documentation: Prepare and review insurance policy documents for accuracy.
- **2. Customer Inquiries:** Respond to customer inquiries regarding policy coverage and claims.
- 3. Claims Processing: Assist in processing insurance claims, ensuring all necessary documentation is collected.
- **4. Data Entry:** Accurately enter policyholder information and claims data into the company's database.
- **5. Premium Collection:** Manage the collection of insurance premiums from policyholders.
- Renewal Notifications: Send out policy renewal notifications to policyholders and follow up on renewals.
- 7. Document Filing: Maintain organized and up-to-date physical and digital filing systems.

- **8. Customer Communication:**Correspond with policyholders via email, phone, or mail as needed.
- 9. Endorsement Processing: Handle policy endorsements and modifications as requested by clients.
- **10. Billing and Payments:** Assist with billing inquiries, process payments, and reconcile accounts.
- **11. Compliance Checks:** Ensure that policies and procedures comply with industry regulations.
- **12. Reporting:** Generate basic reports on policy performance and claims data using company software.
- **13. Underwriting Support:** Assist underwriters in gathering information for policy evaluations.
- **14. Loss Control:** Collaborate on loss control initiatives to reduce risks for policyholders.

- **15. Document Retrieval:** Retrieve and provide policy documents and records when needed.
- **16. Premium Calculations:** Assist in calculating insurance premium rates based on set criteria.
- **17. Policy Cancellations:** Handle policy cancellation requests and refunds.
- **18. Meeting Coordination:** Schedule and coordinate meetings for insurance agents or team members.
- **19. Claims Follow-Up:** Follow up with adjusters and policyholders to track the progress of claims.
- **20. Training:** Participate in training programs to enhance knowledge of insurance practices.
- **21. Market Research:** Gather information on industry trends and competitive insights.